



Office for Product Safety & Standards

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4th Floor Cannon House
18 The Priory Queensway
Birmingham
B4 6BS

+44 (0)121 345 1201

Email: EVSCP@beis.gov.uk

EV Box UK and Ireland Limited
For the attention of: Christophe Francois
Luminous House Office 218
300 South Row
Milton Keynes
MK9 2FR

19th August 2022

Reference: RD-T-26708

Enforcement Undertaking – EV Box UK and Ireland Limited

Dear Christophe,

I am writing with regards to the Enforcement Undertaking given by EV Box UK and Ireland Limited on 21 June 2022, which relates to the sale of electric vehicle charge points which will be in scope of the Electric Vehicles (Smart Charge Points) Regulations 2021.

The Office for Product Safety and Standards ('OPSS') has considered the information provided by you and **accepts** the Enforcement Undertaking from EV Box UK and Ireland Limited in relation to up to 6000 EVBox BusinessLine non-compliant charge points.

When assessing the Enforcement Undertaking OPSS considered a range of factors, in line with our [Enforcement Policy](#).

As confirmed previously by email, the Enforcement Undertaking will be in effect from 30 June 2022 to 1 July 2024 and will be considered discharged when the actions set out in Part 3 of the undertaking have been completed.

Additional information can be found in Annex A (attached).

If you wish to discuss your Enforcement Undertaking further, please contact us using the contact details provided at the top of this letter.

Yours sincerely,



Caroline North

Caroline North, Deputy Director for Energy and Product Enforcement

The Office for Product Safety and Standards is part of the Department for Business, Energy and Industrial Strategy. We strive to enhance protections for consumers and the environment and drive increased productivity, growth and business confidence.

<https://www.gov.uk/government/organisations/office-for-product-safety-and-standards>

Annex A: Additional Information

Breaches of an Enforcement Undertaking

OPSS will take any failure to meet the commitments in this Enforcement Undertaking in full seriously and further enforcement action is likely to result. This may involve a Compliance Notice; or a Civil Penalty (in Schedule 2 of the Regulations).

Variation of an Enforcement Undertaking

An Enforcement Undertaking that has been accepted may be varied – either to vary the actions that the business commits to deliver or to vary the period within which the actions must be completed – if OPSS and the business agree the variation in writing. A business can apply for a variation of its Enforcement Undertaking by contacting OPSS. The following information should be provided:

- a copy of the Enforcement Undertaking;
- details of the progress that has been made in delivering the actions(s) specified in the Enforcement Undertaking;
- the reasons for proposing a variation; and
- details of the variation that is proposed.

Completion Certificates

When OPSS is satisfied that all of the actions specified in the Enforcement Undertaking have been completed, a Completion Certificate will be issued.

A Completion Certificate can be applied for at any time. When making the application, we will expect you to provide sufficient information to enable us to determine that the actions have been completed.

OPSS must decide whether to issue a Completion Certificate within 14 days of the application.

Where a decision is made not to issue a Completion Certificate, a business is entitled to appeal against the decision. OPSS will explain rights to appeal when the business is informed of the decision.

Publication

OPSS will publish details of the Enforcement Undertaking on [Gov.uk](https://www.gov.uk), in order to provide transparency.

Summary details of the agreed Enforcement Undertaking will also be included in a six monthly [OPSS enforcement actions](#) publication.