

# EV/Box Care

First-class support & services



Maximize the performance  
and availability  
of your charging stations  
throughout their life.



[evbox.com/evbox-care](https://evbox.com/evbox-care)

# We offer a comprehensive portfolio of support and field services.



Commissioning services



Preventive maintenance



Support and corrective maintenance services



Technical trainings & certification



Warranty extensions



Care Plans

## Your **benefits**

EVBox Care provides partners, charging station owners, and operators with the perfect combination of services, support, and knowledge for the optimal operation and maintenance of EVBox charging stations.

01

We support your business throughout your charging journey by providing you with proper care and regular maintenance operations.

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This helps to extend the life of your charging stations and improve their availability as well as their safety.

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02

We keep your charging stations up and running, while you can stay focused on your core business.

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This keeps you away from costly equipment failure and downtime.

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Get expert assistance to make sure that every setup is carried out for optimal performance so that you can charge from day one—saving you time and money.

We offer you everything you need to kickstart your charging journey.



#### Commissioning services

We ensure your charging station is set-up according to our standards and help you get higher commissioning success rates with the support of an EVBox expert.

We also offer a remote commissioning assistance service to support you or your partner during the on-site commissioning



#### Technical trainings & certification

Get the most from our experts to rapidly improve your knowledge, understanding, and ability to interact with EVBox AC & DC charging stations. Our training solutions certify you or your partners to conduct installation, commissioning, troubleshooting and maintenance on your EVBox charging stations.



### Preventive maintenance

Keep your charging station running at peak performance by increasing its reliability throughout its lifetime. Plus, with a limited out of pocket surprises, you can keep your maintenance costs low.

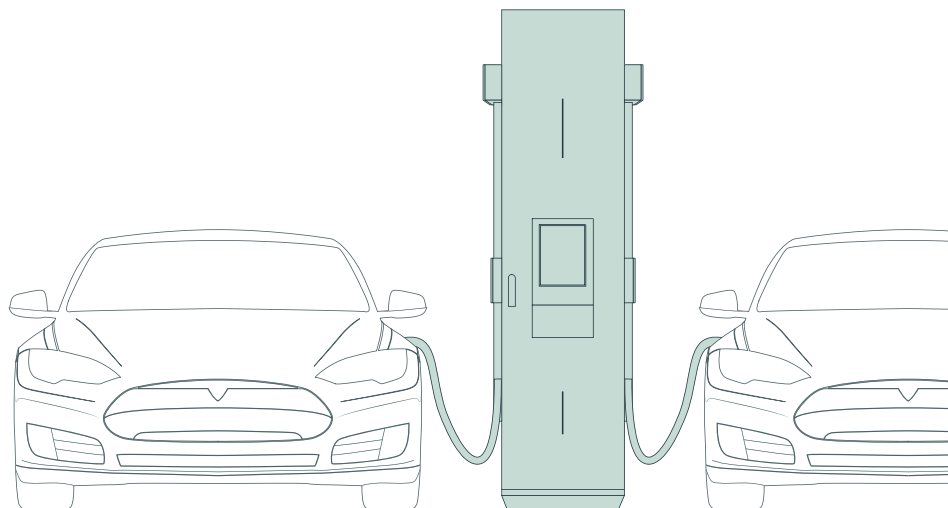


### Warranty extensions

Get extra peace of mind for years to come and stay protected in the unlikely event of a breakdown.

Extend the lifetime of your charging station, receive full support, and choose between annual maintenance plans to **proactively prevent potential incidents.**

Whether you require remote or on-site support, *EVBox is there to help you create the best possible charging experience.*



EVBox Care provides a combination of support and tools for the **optimal operation and maintenance** of your charging stations.

Our certified service partners and technical experts will always be available to you when you need their assistance.



#### Support and corrective maintenance services

A reliable way to solve technical issues remotely and rapid on-site repair to restore business continuity provided by experts.



#### Care Plans

Our range of maintenance packages offer a unique combination of services designed to optimize the performance of your EVBox Troniq station at a predictable cost to your business. Care Plans—depending on selected option—consist of combination of services such as maintenance, spare parts management, quick on-site intervention, and fast remote support together with committed SLAs.



*Rely on EVBox as your turnkey partner.*

We offer a comprehensive portfolio of care solutions tailored to your business which are sold in combination with our flexible charging stations and charging management software.

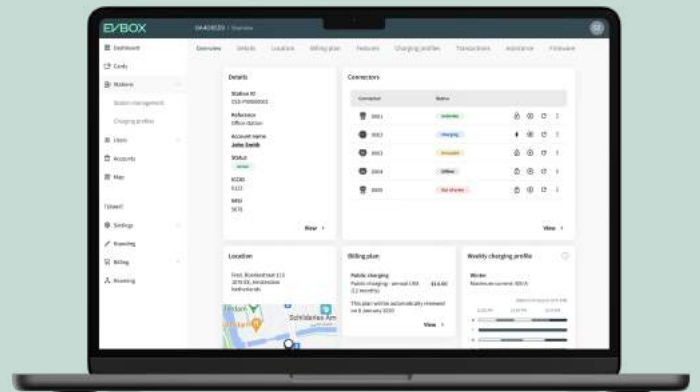
# Your charging ecosystem.

Reliable, intelligent and accessible charging stations.




from **7.4 kW**  
to **400 kW**

Our charging management software EVBox Everon lets you easily manage your charging ecosystem and energy usage.



Use our global network of certified installation and service partners to get your business ready for electrification.



# Ready to maximize your charging station performance?

Get started in *two* simple steps:

## 01

Learn more about our EV  
charging solutions.

Access the documents that dive  
into the details of our products by  
visiting [evbox.com/ev-chargers](https://evbox.com/ev-chargers)

## 02

Book your consultation today.

Want to know more about our  
field services and support, speak  
to our experts by email or visit  
<https://evbox.com/en/quote>